

24th March 2020

Dear Parent,

Re: Online (Home) Learning

I have had some enquiries regarding access to some of the online resources. I've provided some advice below which hopefully will assist.

Maths Watch and Method Maths

If your child has issues logging on/accessing their account, please e-mail the Head of Mathematics, Mr. S. Watkins - SWatkins@eastwood.southend.sch.uk

You may also have experienced issues accessing the sites due to the volume of internet traffic. My understanding is that internet/broadband providers are working on this issue.

Seneca Learning

I have tested access on the Academy site and at home and have not experienced any issues. However, I believe that the learning platform is not compatible with Internet Explorer. I have pasted a link below which will allow you to download a compatible browser - Chrome, Firefox, or Safari.

<https://help.senecalearning.com/en/articles/2513345-seneca-not-working-on-internet-explorer>

Additional Resources

I am aware that the Government is currently working with the BBC to produce an online home learning suite. When I receive further details, I will, of course, forward this information. Currently, the BBC resources available are:

[KS3 BBC Bitesize](#) and [KS3 BBC Videos](#)

[KS4 BBC Bitesize](#) and [KS4 BBC Videos](#)

I am also working on the provision of additional resources and will update you in due course.

Yours sincerely,



Mr. N. Houchen
Principal